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### **Kirks Vets PDSA Practice Policy**

Please be aware that we are making changes to our PDSA policy, this will come into affect as of 1<sup>st</sup> February 2011.

- Applicants must have been a client of the practice for at least 6 months
- Animals to be registered must be at least one year old
- The animal must be fully up to date with vaccinations
- Only 1 animal per household can be registered
- Renewal forms must be submitted by the 20<sup>th</sup> of each month to allow for processing time
- Any outstanding accounts must be paid before your application will be submitted
- An annual health check is required for all registered animals, which is not covered by the PDSA also any new animals need a health check before they will be covered by PDSA – an application form can be picked up at this appointment
- External laboratory tests may not be covered by the PDSA. Please check with the vet before performing the test
- You must bring your certificate with you for each appointment, failure to do so will require payment in full - a donation to PDSA is required
- Must live within our postcode catchment area
- Applicants must claim either housing or council tax benefit
- Applications need a £5 postal order – made out to PDSA
- Cover can't be transferred from one animal to another until the current certificate has expired. The new animal will then be classed as a new application and will then need to match the above criteria
  
- The practice offers a discounted neutering price for clients on the PDSA if appointment is made within 2 months of registering, this will need to be paid on the day – if you don't wish to take part in this offer then any reproductive illness will not be covered by the PDSA

#### **The PDSA doesn't cover the following**

- Visits/House calls
- Out of hours calls
- Referrals
- Vaccinations
- Neutering of healthy animals
- Misalliances
- Prevention of endo & ecto parasites
- Health Checks
- Pregnancy diagnosis/c-section
- Prescription diets
- Post Mortem
- Cremation (private & normal)